

12 Volt Installation Technician

Does the idea of learning new technologies, working with cars, educating customers and helping make our roads safer get you interested? Does the thought of installing a life-saving device in an SUV—and getting paid for it—excite you?

If you answered yes to any of these questions, congratulations! Your dream career might be waiting for you at **Monitech**.

As a Monitech Installation Technician, you will install and service devices that are designed to detect, evaluate and prevent a drunk driver from operating a vehicle. These devices determine the driver's blood alcohol concentration, and if there is measurable alcohol in the blood, they prohibit the vehicle from starting. These devices are now mandated by many states like North Carolina, and they are extremely effective at helping convicted individuals guilty of driving while impaired to still maintain a productive life in society.

In this position you will have the opportunity to deploy and develop your communication skills, demonstrate your attention to detail and ability to handle multiple tasks in a high-energy environment. You'll learn about various car electronic systems, you'll be required to manage your time wisely, and you'll be empowered to make a difference in our community.

So if you're techno-exceptional, diligent, good with people and great at having fun while doing top-quality work, we invite you to join our illustrious ranks.

Position Responsibilities:

- Installs the alcohol interlock devices into client vehicles, closely following program guidelines, standard practices and all applicable laws
- Communicates effectively, explaining the company's products and services and answers technical questions as required
- Calibrates and monitors devices as needed
- Monitors and reports customer compliance
- Assists in jurisdictional and other required testing
- Assists in checking of equipment logs to ensure all data is present, accurate and fully reported
- Maintains and closely follows a schedule of appointments and other tasks
- Demonstrates good judgment and leverages past experience to plan and accomplish goals
- Prepare and maintain all equipment and supplies, including inventory of interlocks and related supplies
- Maintains clear and accurate records and files
- Prepares bank deposits, as required, along with daily reconciliations
- Other duties as required

Minimum Qualifications:

- High school degree
- Strong inter-personal skills, ability to relate well to customers, fellow employees and company management
- Fluency in English
- Ability to read and understand automobile electrical diagrams and wiring schematics
- Familiarity with voltmeters, ammeters, and other electrical diagnostic tools, etc.
- Proficiency in the use of commonly used PC software, Email, and Internet
- Problem solving skills which require exercising independent judgment
- Understanding of privacy issues and regulations and ability to maintain strict client confidentiality
- Ability to obtain and maintain a clean criminal records search result
- Ability to obtain and maintain a clean driver record search result
- Ability to obtain and maintain a clean drug test result
- Ability to work in and around various automobiles
- Ability to travel to service call requests as needed in geographic area

Preferred if You Have:

- Solid knowledge of 12 volt automobile electrical systems
- Experience in the installation of car alarm systems, cruise control and/or remote starters
- MECP Certification, ASE Certification or equivalent

Compensation:

- Pay based on experience;
- Full healthcare and retirement benefits

Locations:

- 29 service centers spread throughout North Carolina

Next Steps:

- Email resume and/or questions to Careers@monitechnc.com